

Continuous Improvement Cultural Responsiveness

Cultural responsiveness is an ongoing process that requires thinking of the self in relation to others and the systems in which they interact.

Critical reflection is a crucial element in culturally responsive practice.



Culture

Holds culture as central to Aboriginal and Torres Strait Islander health and wellbeing.



Reflection

Involves ongoing reflective practice and life-long learning.



Relationship

Is relationship focussed.



Community

Is person and community centred.



Diversity

Appreciates diversity between groups, families, and communities.



Knowledge

Requires access to knowledge about Aboriginal and Torres Strait Islander histories, peoples, and cultures.

The 7 Ngurra's that inform cultural responsiveness



Ngurra 1

Aboriginal and Torres Strait
Islander engagement



Ngurra 2

Self-awareness



Ngurra 3

Maintaining accountability



Ngurra 4

Theories and frameworks



Ngurra 5

Reflexive and critical practice



Ngurra 6

Leadership



Ngurra 7

Cultural communication

